



Please read the below information in entirety and sign below:

1. CANCELLATION/ NO SHOW POLICY FOR ALL APPOINTMENTS (IN-PERSON AND ONLINE)

If you must miss an appointment due to emergencies or obligations for work or family, a one-time no-show allowance will be applied to your package. Beyond that, all cancellations and requests to reschedule must be made 24 hours before your appointment. Otherwise, they will count as a session.

2. LATE APPOINTMENTS

Unplanned delays can happen. If you are going to be late for your appointment, please send a text message to 858.337.3535 to notify Haleh. Your session begins at the time of your appointment. So if you're late for 15-minutes, you will receive a 45-minute session. All delays beyond 30-minutes will be considered as no-show and count as a session.

3. PAYMENT FOR SESSIONS

Your coaching package consists of pre-paid sessions as stated in your proposal. These sessions are non-transferrable and are for one person only. Your package includes The ULT assessment to be processed while you're within your available block of time with Haleh.

Print Name:

Signature:

Date: